



The City of Ely Council
Sessions House, Lynn Road, Ely, Cambs. CB7 4EG
Email Address: info@cityofelycouncil.org.uk
Telephone numbers: 01353 661016

Email Contact Privacy Notice

When you contact us

The information you provide (personal information such as name, address, email address, phone number, organisation) will be processed and stored to enable us to contact you and respond to your correspondence, provide information and/or access our facilities and services. Your personal information will be not shared or provided to any other third party.

The Councils Right to Process Information

General Data Protection Regulations Article 6 (1) (a) (b) and (e)

Processing is with consent of the data subject or

Processing is necessary for compliance with a legal obligation or

Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller

Information Security

The City of Ely Council has a duty to ensure the security of personal data. We make sure that your information is protected from unauthorised access, loss, manipulation, falsification, destruction or unauthorised disclosure. This is done through appropriate technical measures and appropriate policies. Copies of these policies can be requested.

We will only keep your data for the purpose it was collected for and only for as long as is necessary. After which it will be deleted. (You may request the deletion of your data held by The City of Ely Council at any time).

Children

We will not process any data relating to a child (under 13) without the express parental/ guardian consent of the child concerned.

Access to Information

You have the right to request access to the information we have on you. You can do this by contacting the Clerk or Data Information Officer:

Information Correction

If you believe that the information, we have about you is incorrect, you may contact us so that we can update it and keep your data accurate. Please contact the Clerk to request this.



Information Deletion

If you wish The City of Ely Council to delete the information about you, please contact the Clerk to request this.

Right to Object

If you believe that your data is not being processed for the purpose it has been collected for, you may object: Please contact the Clerk to object.

Rights Related to Automated Decision Making and Profiling

The City of Ely Council does not use any form of automated decision making or the profiling of individual personal data.

Complaints

If you have a complaint regarding the way your personal data has been processed you may make a complaint to The Clerk at the City of Ely Council: Tracey Coulson at info@cityofelycouncil.org.uk and the Information Commissioners Office casework@ico.org.uk
Tel: 0303 123 1113

Summary: In accordance with the law, The City of Ely Council only collects a limited amount of information about you that is necessary for correspondence, information and service provision. The City of Ely Council does not use profiling, does not sell or pass your data to third parties. The City of Ely Council does not use your data for purposes other than those specified. The City of Ely Council makes sure your data is stored securely. The City of Ely Council deletes all information deemed to be no longer necessary. The City of Ely Council constantly reviews its Privacy Policies to keep it up to date in protecting your data. (You can request a copy of our policies at any time).